

Question 21 (3 marks)

There are a number of industry bodies associated with the automotive industry.

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Give the full name of ONE industry body and describe its primary role.

Motor Vehicle Industry Repairers Authority is an industry body in the automotive industry which settles disputes between customers and workplaces. They also ensure that all Fair Trade regulations are followed. Another important role of the MVIRA is that it issues licences to repairers in the industry. MVIRA also monitors automotive industry standards and promotes better working practices.