

DRAFT PERFORMANCE BANDS

Hospitality

The typical examination performance in this band:

<p>Band 6</p>	<ul style="list-style-type: none"> • Consistently and correctly communicates using precise industry and enterprise terminology, in a manner appropriate to the audience and situation in the workplace. • Demonstrates a comprehensive understanding of the performance required in a range of hospitality applications. • Applies an in-depth knowledge and understanding relevant to specific competencies. • Demonstrates high level skills in the use of appropriate technologies as they apply to the hospitality industry. • Exhibits an outstanding knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. • Demonstrates an extensive understanding of legislation as it applies to the hospitality industry. • Demonstrates a comprehensive understanding of occupational health, safety, security and hygiene. • Demonstrates critical judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.
<p>Band 5</p>	<ul style="list-style-type: none"> • Communicates using specific industry and enterprise terminology, in a manner appropriate to the audience and situation in the workplace. • Demonstrates a detailed understanding of the performance required in a range of hospitality applications. • Applies a detailed knowledge and understanding of the performance required in a range of hospitality applications. • Demonstrates comprehensive skills in the use of appropriate technologies as they apply to the hospitality industry. • Exhibits an accomplished knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. • Demonstrates a thorough understanding of legislation as it applies to the hospitality industry. • Demonstrates a thorough understanding of occupational health, safety, security and hygiene. • Demonstrates accomplished judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.
<p>Band 4</p>	<ul style="list-style-type: none"> • Communicates using industry and enterprise terminology, in a manner appropriate to the workplace. • Demonstrates a sound understanding of the performance required in a range of hospitality applications. • Applies a sound knowledge and understanding relevant to specific competencies. • Demonstrates skills in the use of appropriate technologies as they apply to the hospitality industry. • Exhibits a sound knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. • Demonstrates a sound understanding of legislation as it applies to the hospitality industry. • Demonstrates a good understanding of occupational health, safety, security and hygiene. • Frames written responses in a descriptive manner.
<p>Band 3</p>	<ul style="list-style-type: none"> • Communicates using basic industry and enterprise terminology. • Demonstrates an understanding of the performance required in a range of hospitality applications. • Applies a basic knowledge and understanding relevant to specific competencies. • Demonstrates basic skills in the use of technologies as they apply to the hospitality industry. • Exhibits a basic knowledge of cultural awareness and the importance of communication skills in a hospitality environment. • Demonstrates a basic understanding of legislation as it applies to the hospitality industry. • Demonstrates understanding of elements of occupational health, safety, security and hygiene and attempts to solve specific problems. • Frames written responses using unsupported generalisations.
<p>Band 2</p>	<ul style="list-style-type: none"> • Communicates using non-industry specific terms. • Demonstrates a superficial understanding of the performance required in a limited range of hospitality applications. • Demonstrates a limited knowledge and understanding relevant to specific competencies. • Demonstrates elementary skills in the use of technologies as they apply to the hospitality industry. • Exhibits a limited knowledge of cultural awareness and the importance of communication skills in a hospitality environment. • Demonstrates an elementary understanding of legislation as it applies to the hospitality industry. • Recounts elements of occupational health, safety, security and hygiene. • Frames written responses using unsupported generalisations and irrelevant material.
<p>Band 1</p>	